

2019/20 SCRUTINY WORK PROGRAMME

<b>Overview and Scrutiny Performance Board</b>	
<b>Standing Issues for Scrutiny</b>	<ul style="list-style-type: none"> <li>• Commissioning work for Scrutiny Panels</li> <li>• Establishing Scrutiny Task Groups (agreeing Terms of reference and Reports)</li> <li>• Call-ins</li> <li>• Advising on Council's Policy Framework ie Sustainable Community Strategy (if any), Corporate Plan, Children and Young People's Plan, Local Transport Plan, Youth Justice Plan, 'Act Local in Worcestershire' framework, such other plans and strategies as required by law to form part of the Policy Framework</li> <li>• Crime &amp; Disorder Annual Meeting</li> <li>• Annual Update from Worcestershire LEP</li> <li>• Budget Scrutiny</li> <li>• Quarterly Performance and In-Year Budget Monitoring - Feedback from Scrutiny Panels</li> <li>• Refresh of the Scrutiny Work Programme</li> <li>• Member Update, Work Programme and Cabinet Forward Plan</li> </ul>
<b>Other Issues</b>	Scrutiny Report: Family Front Door
	Passenger Transport Strategy and Consultation
	Update on the Autism Pathway
	Social Mobility ie the movement of individuals, families, households, or other categories of people within or between social strata in a society. It is the opportunity for those from underprivileged backgrounds to break the boundary of their social class – this would be cross cutting

**Adult Care and Well Being Overview and Scrutiny Panel**

<b>Standing Issues for Scrutiny (already scheduled)</b>	Performance and In-year budget monitoring (Q1 -Q4)
	Budget Scrutiny
	Adult Social Care Outcomes Framework
	Safeguarding Adults
<b>Other Issues</b>	Task Group: Care Workers
	Support for Children with Disabilities during Transition to Adulthood – further work?
	Provider Services and Re-ablement
	Visits – Social Work Locality Teams
	High cost packages of care for Learning Disabilities
	Green Paper on Social Work for Older People
	Prevention Work (with HOSC)
	Visit – Patient Flow Centre
	Task Group: Learning Disabilities (taking one aspect, such as Respite or Support for Carers or Access to Services)
	Feedback from ‘Making Decisions about your Future’ summer roadshows and general awareness of how the Directorate engages with residents in relation to what their needs are and how residents can plan for their future social care and health needs
	Health and Social Care inequalities
	Regular review of the Adult Services Business Plan
	Transport for adults with learning disabilities

	Liquid Logic
	Support for Carers
	Implications for Adult Services from the NHS Long-term Plan
	Overview of services provided to adults of working age

<b>Children and Families Overview and Scrutiny Panel</b>	
<b>Standing Issues for Scrutiny (already scheduled)</b>	Worcestershire Children First (alternative delivery model)
	Service Improvement Plan/Ofsted Monitoring following the Ofsted Inspection Report (January 2017)
	Performance and In-year budget monitoring (Q1 -Q4)
	Budget Scrutiny
	Children's Safeguarding
	Outcomes of Ofsted ILACS inspection (17-28 June 2019)
<b>Other Issues</b>	Overnight Unit-based Short Breaks for Children with Disabilities – ongoing Scrutiny
	School Attainment at KS2 2019
	Educational Outcomes for children and young people educated in Worcestershire schools for 2019
	Review the service delivery contract for Worcester Children First
	School Organisation Plan (2019-24)

	Update on the Assessment Pathway for Children and Young People who may have Autism
	Update on the Joint Local Area SEND Written Statement of Action/ Improvement Plan
	Children's Centres
	Commissioning a 0-19 Prevention and Early Intervention Service for Children and Young People
	Children who are educated 'otherwise' (including elective home education and alternative provision)
	Development of Edge of Care Services
	Sufficiency work including private residential provision used by the council (as suggested by Director of Children, Families and Communities) To include placements: <ul style="list-style-type: none"> <li>• types of placements in Worcestershire</li> <li>• emergency placements</li> <li>• costs</li> <li>• availability</li> </ul>
	Medical Education Provision

**Corporate and Communities Overview and Scrutiny Panel**

**Standing Issues for Scrutiny (already scheduled)**

Performance and In-year budget monitoring (Q1 -Q4)
Budget Scrutiny
Worcestershire Councillors' Divisional Fund (Annually)
Worcestershire County Council Regulation of Investigatory Powers Act 2000 Policy

<b>Other Issues</b>	Place Partnership
	Commissioning including the Development of Procurement Strategy
	Employment Policies and Procedures – Bullying and Harassment
	Feedback and Progress on the Maximising Income Generation session (March 2019) including fees and charges
	Liberata
	Volunteering
	Culture: How can we utilise the Culture of Worcestershire to maximise the benefit to the County?
	Working with District Councils and other partners to share information
	Communications – How we ensure residents have easy access and we communicate service levels? WCC brand and the postal service.
	Visit to an Open Library
	Travellers – an update on the service
	Adult Education service – revenue raised and how it is being utilised.
	The Council's process for handling Freedom of Information (FOI) and Subject Access requests (SAR) and how the Council complies with the General Data Protection Regulation (GDPR)
	Commissioning - What do we ask for on the contracts and is it something that the partners are delivering and are able to full filling the obligations of contracts?
	Contract progress and KPI's on Commissioning.
	County Hall: Is it fit for purpose? Value for money? Usage?
Progress Monitoring of the Organisational Change program.	
IT enhancements and progress.	

	Trading Standards
	Re-commissioning of the customer services contract (Civica)
	Compliments and complaints handling and learning

**Economy and Environment Overview and Scrutiny Panel**

<b>Standing Issues for Scrutiny (already scheduled)</b>	Performance and In-year budget monitoring (Q1 -Q4)
	Budget Scrutiny
	Broadband annual update
	Flooding annual update
	Economic growth – What is WCC doing to attract new businesses into the area and to help existing businesses invest and grow?
<b>Other Issues (agreed/already scheduled)</b>	Infrastructure for growth – with the growth in new housing, how is WCC building the infrastructure to cope with the growth in demand for its services - (recycling centres, roads, etc)
	Residents zonal parking schemes and additional carparks: <ul style="list-style-type: none"> <li>• What schemes are being looked at?</li> <li>• Can income be generated – how are services such as dropped kerbs marketed?</li> </ul>
	Countryside Access <ul style="list-style-type: none"> <li>• Overview of the service, resources and issues related to Public Rights of Way</li> <li>• Success of the “Countryside Volunteer Access Groups” and how to promote it</li> </ul>
	Severn Trent Works Teams
	Visit – Worcestershire Parkway Rail Station
	Visit - Highways Control Centre – Warndon (coordinates highways issues)

	Task Group - IT for Economy and Environmental Services – with special emphasis on systems used by Highways/Ringways
	Task Group - Cycleways
	Task Group – Residents Parking
	Street Lighting – update
	Look into climate emergency and how the council can cut its CO2 emissions to net zero as soon as possible
	Include monitoring of progress against the new goal of being carbon neutral by 2050.
	Visits for panel members to Worcestershire Parkway and the Archives & Archaeology Service at the Hive
	Invite Ringways the Panel to look at “new ways /new developments/ new efficiencies in highway maintenance that will benefit Worcestershire residents”.
	The strategy of the Highways Dept and Highways England to deal with the traffic flows on local roads and at pinch points arising from emergency closures of the M5 M42 M50 from incidents and accidents
Identification and review of diversionary routes (including routes affected by major roadworks i.e. southern link Ketch roundabout) This could include notification to residents on roads affected through social media, electronic signage, controlling traffic at pinch points	

<b>Health Overview and Scrutiny Committee</b>	
<b>Standing Issues for Scrutiny (already scheduled)</b>	Performance Monitoring (Public Health)
	Budget Scrutiny Process (jointly with Adult O&S Panel)
	Quality Accounts

	Quality and Performance of the Acute Hospitals
<b>Other Issues</b>	West Midlands Ambulance Services Annual Update
	Stroke Services
	Dental Services Redesign
	Public Health – Ring Fenced Grant Update
	Public Health - Smoking Cessation Update
	Update on proposal to form one NHS CCG
	Audiology Services
	Substantial NHS Service Changes requiring consultation with HOSC
	Quality and Performance of the Acute Hospitals (including capacity and preparations for winter pressures) - ongoing
	Access to GP Services
	Mental Health (all age groups)
	Public Health (holding the Health and Wellbeing Board to account as appropriate and specifically updates on smoking cessation and funding arrangements
	STP - ongoing workstreams (including updates on Neighbourhood Teams and Maternity Systems) / communication strategies / structure and governance (balance between the 2 Counties) / role of community hospitals / capital programme / capacity
	New development and how this is factored into NHS plans for the future (incorporate into GP access on current work programme)
	Recruitment and development of staff in the health sector
Mental Health Care waiting times	



	Effectiveness of vaccination schemes
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