

Summary

| Topic | Inclusion | Data | Commentary | |
|--|----------------------------|---|--|----|
| Putting Victims & Survivors First | | | | |
| Confidence | Quarter report | Reduction compared to the previous period and below the national average | Local confidence survey report circulated | 4 |
| Victim Satisfaction | Month & quarter | Overall satisfaction saw small decrease compared to the previous quarter. | Feedback received from independent consultant review of service | 6 |
| Repeat Victimisation | Month & quarter | Reduction in the volume of repeat victims | Trends will continue to be monitored | 8 |
| Repeat Offending IOM offenders | | Not included this month due to Athena data issues. | We hope to have this available in the near future. | |
| Building a More Secure West Mercia | | | | |
| Total Recorded Crime | Month & quarter | Increase on previous quarter | In-line with the expected seasonal trends. | 10 |
| Violence with Injury | Quarter unless exceptional | Comparable with the previous quarter | Volumes in expected range | 17 |
| Violence without Injury | Exceptional | Increase on previous quarter | Exceptional volumes except for Herefordshire | 19 |
| Sexual Offences – Rape | Month & quarter | Decrease on previous quarter | Exceptional volumes in Telford – driven by non-recent offences | 21 |
| Sexual Offences – Other | Month & quarter | Decrease on previous quarter | Volumes in expected range | 23 |
| Robbery | Quarter unless exceptional | Increase on previous quarter | Volumes in expected range | 25 |
| Residential Burglary – Dwelling | Quarter unless exceptional | Increase on previous quarter | Volumes in expected range | 27 |
| Theft from person | Exceptional | Increase on previous quarter | Exceptional volumes across Herefordshire, North Worcestershire and Telford & Wrekin. | 29 |
| Public Order | Exceptional | Increase on previous quarter | In-line with the expected seasonal trends. | 32 |
| Harassment | Exceptional | Increase on previous quarter | Exceptional volumes across most policing areas | 34 |
| Missing Persons Reports | Quarter unless exceptional | Decrease on previous quarter | Seasonally expected decrease | 35 |
| Hate Crime Hate Crime Satisfaction | Month & quarter | Decrease on previous quarter Hate Satisfaction stable | Volumes in expected range | 36 |
| Domestic Abuse | Quarter unless exceptional | Decrease on previous month | Exceptional volumes | 38 |
| Child at Risk /CSE | Month & quarter | CaR – Decrease on previous month CSE – Increase on previous month | Volumes in expected range | 40 |
| Cyber Crime | Month & quarter | Decrease on previous month | Volumes in expected range | 42 |
| Anti-Social Behaviour | Quarter unless exceptional | Increase on previous quarter | ASB volumes are following the expected seasonal trend | 44 |
| Road Traffic Casualties | Quarter unless exceptional | 17 road deaths in the quarter | | 46 |
| Response Times to Emergency Incidents | Quarter unless exceptional | Increase in volume of emergency incidents compared to the previous quarter | Decrease in monthly average emergency response time | 48 |
| Criminal Justice – File Quality | Quarter report | | More detailed CJ performance report available | 50 |
| Reassuring West Mercia | | | | |
| Business Crime | Quarter unless exceptional | Decrease on the previous quarter | | 57 |
| Rural Crime | Quarter unless exceptional | Increase on previous quarter | Trends reflect those of total recorded crime | 58 |
| Reforming West Mercia | | | | |
| Sickness | Month & quarter | Increase in both Officer and Staff sickness rate compared to previous quarter | New Delivery Board convened | 57 |
| Complaints | Quarter report | Recording complaints below 80% aspirational target. | | 58 |
| Call Handling | Month & quarter | Increase in call volumes; Abandoned rate for 999 and non 999 calls has decreased compared to the previous quarter | | 60 |

