

What is your interest in overnight unit based short breaks? Please let us know whether you are a:-	Please state whether you agree/disagree /neither agree nor disagree with Proposal 1 (review needs of all families currently accessing overnight unit-based provision)	Please comment on Proposal 1 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with the Proposal 2 (cease the delivery of overnight provision at Ludlow Road, Kidderminster)	Please comment on Proposal 2 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with the Proposal 3 (increase the capacity at Providence Road, Bromsgrove)	Please comment on Proposal 3 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with Proposal 4 (review the use of Osborne Court, Malvern)	Please comment on Proposal 4 in the box below;	Considering all four proposals as a whole, do you feel that the overnight short break needs of you and your family or the families you work with can be met?	Please include any additional comments you have here:
Provider	Agree	This should be done on a regular basis anyway. However, to see what support parents need, not as a means of cutting services.	Disagree	Providence road is not able to meet the health needs of the children that attend Ludlow road. Half of the children have gastrostomy's/ PEGS. Even if the staff at Providence road had training to administer feeds and medication they would not be able to deal with problems such as replacing tubes that get pulled out or that get blocked. Many of the children have unpredictable health/ seizures, etc which staff at Ludlow Road road are able to deal with rather than calling an ambulance or parents. There are children at Ludlow road that are ventilated or need oxygen. Providence road would be unable to administer oxygen or provide care to children that are ventilated. Many of the children are on multiple medications or complex medication regimes. For unqualified staff to administer these, it massively increases the risk of errors. Ludlow road staff have close links with the orchard team, paediatric consultants, physio, OT's and school nurses which is vital to consistent, safe care for these children. Worcester is well served by Osborne Court and Acorns. There will	Neither agree nor disagree	If the need is there then I would not object to an increase in beds. However, I would disagree to these beds being used for children with complex health needs, unless a registered nurse was to be present. Consideration around staffing levels would be needed.	Neither agree nor disagree	As Osbourne Court normally has a waiting list this would make sense. However, as with other units, many of the children go there for geographical reasons, rather than needing nursing care. As there is no social care provision in that side of the county there is often no choice. I do not think that vulnerable children should be attending at the same time as children with challenging behaviour. Ludlow Road provides a safe environment and parents know that their child will be safe and not exposed to aggression. If these groups are kept separate then this reduces the flexibility of when children can come in.	No. as per comments regarding closure of Ludlow road. Ludlow Road is the best suited unit for the type of children that attend there. By closing ludlow road, many of these children will end up without a service or one that does not meet their needs.	

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				<p>be no health provision this side of the county, just two social care units. How is that equitable for children with profound disabilities and complex health needs. It is unfair to expect children with complex health needs to travel from this side of the county to Malvern. Just by reducing the number of beds at Ludlow Road to 4, due to Ofsted, would be enough to give Ludlow Road 100% occupancy and would at least fill another bed at Providence Road. The County Council should be negotiating with WHCT regarding the amount that they pay for the service. How can Ludlow Road cost so much more than other services .</p>						

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Professional	Agree	This service needs to be reviewed with a view of increasing the overnight provision for families within the district	Disagree	This service is essential for the continuing needs of the families of vulnerable children within the county. There is no other provision within the north of the county which will be able to accommodate these very vulnerable children. Providence road is not a suitable alternative as firstly they are unable to cater for the childrens medical needs and secondly they have children who would put the more vulnerable children of Ludlow Road at risk. Ludlow Road is run by a team of highly trained, competent staff with many years experience of working with the most vulnerable of our society.	Disagree	The increase would not be of benefit to either the families within the county or the children who presently use the service.	Neither agree nor disagree		The families who use Ludlow Road Short Break Service would be the ones who would be affected the most. They would not get the necessary respite needed for them to continue caring for their child in an effective way. For many families the knowledge they are getting a regular break is the difference between coping and going into crisis. Many families do not want the impersonal and sterile settings provided by the other facilities within the county and are happy with the home from home service Ludlow Road provides.	Its a shame the people who are making these ridiculous decisions actually took some time to go to the service providers, not just a quick half hour look around, and met with the service users and their families on a day to day basis to see just how hard it is for families to cope one day to the next.
Professional	Agree	A review of current services is essential to ensure families have access to sufficient and appropriate provision, that is not too far from their homes.	Disagree	My experience is that Ludlow Road provides are far more superior service to Providence Road. Geographically, Providence Road is not as accessible to families living in the west of the county, i.e. towards Tenbury, should they be accessing the provision over week-ends/holidays.	Neither agree nor disagree	This may be appropriate but not at the cost of losing Ludlow Road. It is not simply a matter of number of beds; the quality and location of provision must also be considered.	Agree	This is a very useful facility and its use should be evaluated to ensure most effective deployment of resources.	Extremely concerned at the potential loss of Ludlow Road for the reason outlined.	
Parent/carer	Agree	Ensuring children's needs are met appropriately is paramount carers are in extreme need of this	Disagree	Closing Ludlow road would devastate many children and families who have taken an extreme amount of time building up trusting	Disagree	This is unnecessary if Ludlow road stays open	Disagree	This is unnecessary if Ludlow road stays open	Mine and my child's needs are already being met by Ludlow road, changing this would have devastating	

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		provision		relationships. The transition of moving children could have a strong negative impact on children who already struggle daily					consequences	
Parent/ carer	Agree		Disagree		Agree		Agree		Four beds will not meet the needs of the County.	
Professional	Disagree	Very concerned on the major impact this will have on the families and the children.	Disagree	It's such a shame that it all comes down to money. I don't think the county council have given a second thought to the impact that closing Ludlow Road will have on the children and families. For 31 years Ludlow Road has been run as a six bedded unit!!! No thought into how far the children will be having to travel to new placements. The experience and expertise the staff have at Ludlow Road, the fact that new staff will have to be employed and trained. Providence Road is Social care funded where as the children who attend Ludlow Road are health. What provisions are there left within south of the county???? How many families will be needing extra care as they go into crisis, not being able to cope as the overnight provision will be cut. These are the most vulnerable children and its so sad that the council don't think of them and their needs in all of	Disagree	strongly disagree with this, they are funded through social care and don;t have trained nurses 24/7, the children who attend Ludlow Road have complex health needs. How will the families still receive the number of overnights they currently have.	Disagree	Osbourne Court, as one of the councillors described it as a "mini hospital", this to me means mini institution. Ludlow Road is a home from home unit, it wasn't a purpose built home.	They can certainly be met if Ludlow Road stays open and instead of closing the unit actually think of was of utilising it.	I just think that maybe these people who have put these proposals together should actually come and spend a day in the life of the families and at Ludlow Road. Not just pop in for 5 minutes then belittle the service we provide. The staff at Ludlow Road are such highly skilled nurses and i feel this was not explained at the meeting, it was not explained actually what we do. He said something about we work with children with physical disabilities and peg fed, the way Ludlow Road was described was insulting.

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				this, all their concerned with is how much money they will be saving.						
Parent/carer	Agree	I think it is a good idea making sure your child's needs are met and kept upto date.	Neither agree nor disagree	My Son does not stay in this area.	Neither agree nor disagree	My Son does not stay at Bromsgrove.	Agree	I think this is a good idea that you should have emergency access to the bungalow if it is needed and used to its capacity.	I think they can I have been happy with Osborne Court and I know my Son loves staying their and they are great supporting his needs.	
Parent/carer	Agree	definitely as needs change all the time	Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree		No my child use to receive short breaks, as they didn't assess her needs properly she lost out	More parent involvement so needs are meet properly
Parent/carer	Agree	Ludlow Road should be kept. Moule close is invaluable to us.	Disagree	No. People rely on it.	Neither agree nor disagree		Neither agree nor disagree		At present our needs are met with moule close	
Parent/carer	Agree		Disagree	We know that this will severely impact those families accessing short breaks at Ludlow Road and will affect those currently accessing services at Providence Road - both sets	Neither agree nor disagree	We would be concerned that the mix of children with high level health needs would change the type of environment currently experienced at Providence Road	Neither agree nor disagree		The needs of families are currently being met and need to be sustained as they are	The plans are a cynical way of suggesting that this is all about 'meeting needs'. It is potently a way of dealing with budget cuts and will affect families of disabled children in a very negative

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				of families will suffer.						way. Any diminution of support could result in the taking into care of children on a long term basis and this needs to be seen as a false economy.
Professional	Agree		Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree			
Parent/carer	Agree	I agree on the basis that the review is unbiased and in the best interest of the both families and children involved. This should not be merely a cost cutting exercise!	Disagree	After reviewing the figures, I fail to understand how the closure of Ludlow Road will improve flexibility or cost effectiveness. These children have complex needs that often require medical intervention. Specialist equipment and training will be required to meet their needs elsewhere. There are serious safeguarding issues mixing these children with children who have behaviour issues. You are putting them at risk of harm, which will have a detrimental effect on their mental health and well being! Many of these children are non verbal so they are unable to speak out when issues occur.	Disagree	Two beds at Providence Road will not meet the demand for overnight respite. It is very short sighted to think that the demand for overnight provision will not increase in the future. There will not be flexibility of dates when families require respite if more families are accessing the centre.	Disagree	What would then happen if these beds were required for an emergency in the future? It is ridiculous to think that this could not happen! This would mean that these beds may not be available for respite provision. The distance from my son's home and school means that going to Osbourne Court is not an option anyway!	My son's needs are met at Ludlow Road!	I have had my 1:1 consultation and I am very disappointed that a social worker attended that had never met my son before! I was also very disturbed that no notes were made during the meeting so I wonder how my views, concerns and questions can possibly be represented effectively by these professionals. I would like to make a formal complaint about the process as I believe that this consultation has not been conducted in a fair manner. Please send me details how I can take this matter further?

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Professional	Disagree	The need to address the requirements of families is paramount.....But if it isn't broken, don't fix it! It appears that what is currently in-place works well for the families in-question.	Disagree	<p>These children who you are deciding what is best for are not like your children/grandchildren. These children need constant care, which is draining and extremely hard-work both mentally and physically for the parents involved. The life these parents have are on equal par to a new parent with a new born baby. This way of life goes from the day they are born to the day they break and/or can no-longer look after their child, or if the worst happens.....this is not a normal life.</p> <p>The closure of one specialist unit to fill the beds of another unit is false economy. The specialist nursing care that is required by the children, can not possibly be accommodated for in another non nhs facility.</p> <p>Unsettling the children who are currently or about to go through transition would be detrimental to their emotional state and something that should not be taken lightly.</p> <p>The need for qualified nurses and highly trained care staff is essential when caring for children with complex health needs. The condition of the child with complex health</p>	Neither agree nor disagree	<p>The compatibility of children using the same service should be questioned and looked at, The children that would need to be accommodated in this provision have health issues, no independent mobility and are wheel chair users. Is it appropriate or fair for children who are wheelchair users with no mobility and PEG feed to be with other very mobile children, who through no fault of their own could prove a risk and be intimidating to those children who can not remove themselves from a potential risk or situation they or not comfortable or scared of?</p> <p>The health needs of the children and boundaries and capabilities of the staff need to taken into consideration when carrying out clinical procedures/practices.</p>	Disagree	<p>What happens to any emergency referrals if the beds are used for respite? The emergency bed facility is essential across Worcestershire. This will limit the availability and flexibility for the current families. Children who exhibits challenging behaviours while in respite are removed from the environment for safety of themselves and others into this area. What on earth will happen to the children involved if a place of safety is not available.</p>	<p>The current and existing method appears to be the best as they accommodate all parties.....except for the county council who want to swing the axe as its the easiest and quickest method of reducing costs.</p> <p>Direct care payments are not always the way forward for some families. A total break and a method of recharging your batteries is a must. The ability to have a 'normal' life just one day a week. The importance of putting other siblings first and doing what they want to do. Having piece of mind that for just 24 hours their child is safe, secure and well looked after is motivational in itself to cope with what is coming day in, day out. A good nights sleep, relaxing in your own home, having a glass of wine to unwind and privacy without some stranger in the next room is a basic right for these parents like it is for us!</p>	<p>The cost of Ofsted provision should not be included in the proposal, as both NHS facilities would require this, but only one is mentioned.</p> <p>Budgets, expenditure and costings should be looked at firstly, with questions asked.....2 nhs services, mirror image of each other with regards to staffing, one has more facilities and is open more than the other, yet the cost is so drastically different?</p> <p>Please look at what your life is like and measure it against those lives of the parents you are making decisions for and ask yourself would i want, like or put up with this for my child and loved ones?</p>

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				<p>needs can change dramatically in minutes. Would a social care provision be able to accommodate a child if their button for PEG feeding came/pulled out or there was a blockage? Out of all the procedures that are required this is the most common, but referral to hospital is the usual requirement, unless of course they are at Ludlow Road, who can carryout this procedure.</p> <p>I understand Ludlow Road currently closes 2 nights per week.....opening more nights after dropping down to 4 beds, would this not accommodate the need anyway?</p>						
Parent/carer	Agree	For my case, this is discussed and reviewed by my social worker annually, which I find it helpful.	Neither agree nor disagree	I do not have knowledge of the provision in the north of the county.	Agree	Increase capacity and flexible is necessary due to the increase of children with complex needs.	Agree	I would support the review with the intention to ensure the unit is used effectively and flexible to support our children needs.	Yes, if this is not become a cost cutting review, rather than to ensure the units are used effectively and design to be more flexible/available when carers/children needed the most.	Parents/carers need to be involved in the review. Children should also have their say.

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Parent/carer	Neither agree nor disagree	My son's needs are already reviewed annually by his social worker. I cannot comment about other families.	Neither agree nor disagree	I know nothing about the current provision at Ludlow Road.	Disagree	This was considered about 3 years ago when it was proposed that Providence Road and Moule Close would be combined. After several consultations nothing came of it. Waste of time and money.	Neither agree nor disagree		The provision at Moule Close - number of nights and the staffing/set up at the unit - works well for my son and our family as it is now. For us, I don't see the need for change.	
Retired social worker	Agree	I agree with regular reviews but I think that you need to be ensuring that the needs of carers and children with disabilities ARE MET IN THE BEST POSSIBLE WAY FOR THEM - NOT TO FIT IN WITH WHAT THE COUNTY THINKS IS APPROPRIATE OR AFFORDABLE.	Disagree	Why cease overnight provision at Ludlow Road? Is it because the provision is not up to standard? (or is the land valuable to sell for building?) If it is good provision why subject users to having to go through change? What is the reason to reduce the number of beds? Are there not so many people needing this help? What is the reason to cease all overnight provision at the end of summer term 2018? Is it a purely money saving reason?	Neither agree nor disagree	It depends on the service which will be provided. What does the Ofsted registration require? I am all for increasing provision of good services if they are needed.	Agree	I agree with reviews to make sure people are getting the best possible service. I do not agree with reviews in order to reduce service and if it is just a money saving exercise.	I am not able to answer this as I do not know the centres or the families. However, I would hope ;you will listen to and act on what the families who are helped by these centres tell you and not give in to government pressures to save money. This is a rich country and we can afford to provide the very best services for those of us born with disadvantages. Do any of the people making these decisions have any personal experience of caring for severely disabled children and/or adults? Have they ever been absolutely exhausted and in despair not knowing how they are going to cope - just needing a good uninterrupted sleep?	See question 11.

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Parent/carer	Agree	I agree in principle with the need to review how provision is being delivered. Of course it is important to ensure the needs of young people and their families are being met in the best possible way.	Disagree	It is not appropriate for the families of children supported by short breaks at Ludlow Road to have this service transferred to other providers as those children have additional medical needs that can only be met by the level of staffing and expertise at Ludlow Road. I don't see how you can safely "tag" that responsibility onto another short breaks unit? The complexity of need simply cannot be catered for elsewhere. Furthermore, it takes families of children with disabilities (usually owing to their communication difficulties as well)a long time to put their trust in a short breaks centre to care for their child and they don't leave them there lightly. To pull this service is detrimental to the families and it would only represent a very short term saving to the council. In the long term, you cause devastation to the families of the most vulnerable young people in our community. It is very short sighted to believe this is an effective option!	Disagree	For the reasons stated above, this is a short sighted cost-saving exercise. It surely puts extra pressure on the service at Providence Road, thus jeopardising the quality of care received by all young people involved.	Agree	In line with ensuring the needs of all young people are meant, I agree in principle with reviewing.	Whilst the above proposals would not appear to impact directly on my family, as we use Moule Close, I am very much against seeing the service squeezed county-wide. It is devastating and upsetting to perceive that short breaks care is under threat for any young person and their family that needs it. For our family, I can't put into words in a small textbox like this what it means to us to have the opportunity to recharge our batteries, have a break from being hyper-vigilant keeping our child safe 24/7, to focus some much-deserved attention on his sibling, not to mention the enriching experience for our child of having somewhere that is his, where he gains a sense of independence and involvement, when he is excluded from pretty much every activity a child his age would typically access with ease. I could go on!..... For the families of children at Ludlow Road, you add to that	

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									the knowledge their child's medical needs are being fully met. You just cannot close Ludlow Road, it's unthinkable!	
Parent/ carer	Agree		Agree		Agree		Agree			

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Parent/carer	Agree	We were offered overnight short break provision but after trying it found the provision was not suitable yet as a family we still require this service.	Neither agree nor disagree	Agree in principal if nursing staff will be available at Providence Rd to meet the needs of existing users. However when we used Ludlow Rd it was always full so not quite sure how reducing a provision will help.	Disagree	Increasing capacity by that limited amount is insufficient especially itsking into consideration the upcoming needs of young persons growing up within Worcestershire.	Agree		Options offered are extremely limited and the whole process of accessing them is extremely long winded. When families request short breaks they are usually at breaking point yet for us the process from requesting help to actually being able to access the overnight provision probably took about 6 months. The provision is sought after yet does not seem readily available and information is not forthcoming ie I never realised until I completed this survey that there was emergency provision as our son was only recently hospitalised for 2 nights to help our family (ie for respite) as there didn't seem to be any other option. The provision for complex health needs does not seem to offer the child the same opportunities as for those without health needs which I feel is discriminatory. The time taken to be approved to access te service therefore needs	We found that the service did not meet the needs of our son and so had to stop using i. This was not through lack of need but lack of suitability.

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									to be much quicker. There seems to be a gap in service provision for children with complex health needs and whom are physically mobile and verbal.	
Parent/carer	Disagree	I do not believe the purpose of this review is to make sure children and carers are getting the overnight unit based provision they require, but a cover story to look at venerable targets to make cost savings. ALL of the families I speak to have the minimum amount of support required to be able to cope and prevent their families from imploding under the immense stress and pressure having a special needs child	Disagree	This proposal is an absolute nonsense! Ludlow Road, along with the other unit based respite facilities in the area is not a luxury for the families using them, they are critical to keeping these families together. It takes a long time to build trust and a relationship with the staff at these facilities, giving families a small period where someone else can care for and support their child, allowing time to hit the 'reset button' so as a family they can give the child the loving and supportive environment they need to reach their full potential.	Disagree	As far as I understand it, these 'extra' beds at Providence Road and Osborne Court are emergency beds, that provide respite and support to families that are in crisis. Unless you have been in this situation, which I have, where you are at breaking point, because of the 24/7 demands a special needs child can put on a family, you can not understand how important these short break care facilities are.	Disagree	We are fortunate enough to have access to the support of Osborne Court, Lois and the team are our Son's second family, the level of care and support is amazing. I truly believe that this facility is run extremely efficiently and that any 'interference' is just an excuse to save money by targeting societies most venerable, the very people the system should be helping.	NO. No matter how you spin it, closing Ludlow Road not only devastatingly impacts the 20+ families that rely on that support network, but it will have a knock on effect to the other short break facilities and the families that rely on them.	I desperately urge you to put your self in our position, the level of support on offer now is barely enough, we are families that spend our lives on the edge of coping, all we ask for is enough support to enable us to be the best parents we can, to all of our children.

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		puts on the entire family.								
Parent/carer	Agree	I understand a review is necessary but would stress our concern at the possible loss of Ludlow Road and the impact it would have on our daughter	Disagree	We are distraught at the thought of the loss of Ludlow Road and its impact on other provisions and most importantly impact on our severely disabled daughter	Neither agree nor disagree	We remain hopeful Ludlow Road will remain, if other children need this facility then expansion may be the answer	Neither agree nor disagree	Malvern is so far away from us it is irrelevant for me to comment	They are currently met and we wish this provision to remain	
Parent/carer	Agree	It would seem sensible to review the current and anticipated needs of all families involved to assess need and then design future service around this	Neither agree nor disagree	I do not feel able to comment on this as I do not understand the capacity of Ludlow Road and how this demand could potentially be met at other centres	Neither agree nor disagree	I do not feel able to comment on this in terms of an alternative provision for children from Ludlow Road. However it would seem sensible to increase flexibility and capacity of additional bedrooms.	Disagree	I am aware that the current demand at Osborne Court is already stretched and there is a need for the emergency beds in the annex	I would be extremely concerned if our current provision at Osborne Court is reduced or reviewed as our son attending here is sometimes the difference between coping and not coping	I strongly believe that the correct way to start the consultation would be to assess the current and anticipated needs of children involved. Only then can you review and plan for an effective delivery of services. You would also need to plan in a reasonable period of transition to any changes to ensure children are able to cope with any new arrangements as disabled children need additional time and resources to become familiar with new circumstances

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Parent/carer	Agree	It is very important that provision suits the needs of the individuals who use it	Neither agree nor disagree	This doesn't directly affect my child but I imagine this would have a huge impact on the families and children that it does. If my child's provision was closed, I know it would have a detrimental affect on our child who finds change incredibly upsetting resulting in high anxiety and insomnia which then affects the whole family	Neither agree nor disagree	I am not familiar with this provision. Some children might find it hard if there are large numbers of people staying at one time.	Agree	My child will soon be 17, I understand that when they are 18 they move to the adult bungalow. I wonder if this is a straightforward transition with no gap in provision (I have heard of bed shortages and unused spaces in adult provision). Also, young people tend to stay at special schools until they are 19. Would it be possible, to avoid too much change, that they stay with the same overnight provider until they are 19? If the young person was to go onto residential college at 19, it would avoid them needing to familiarise themselves with new overnight respite for just one year. There can seem quite an age gap in the people using the service. A provision for teenagers would be good. The staff at Osborne are very dedicated and adapt to meet the changing needs of my child. We are very grateful for all	Without knowing the number of people wishing to access the short breaks and the amount of provision and staffing required, it is difficult to comment. I know waiting lists can sometimes be long and this could be hard if families are in great need of respite.	It would be nice if the provision at Osborne Court could make use of the hydro-pool. A sunken trampoline would be easier for some young people to access. Additional activities for young people would be good. My child has complex needs - physical disability, severe learning difficulties, autism and needs medication administering. He struggles with noise and large groups of people.

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								that they do to support us.		
Parent/carer	Disagree	As a parent of a disabled young person, we have reviews to make sure families are accessing the right short breaks and the correct amount of nights - if there are concerns we can raise these at any time. It is a waste of funding to re-do this - just a paperwork exercise	Disagree	Families accessing Ludlow Road have done so for a long time in some cases. The children have medical needs on top of behaviour etc. Providence Road is mainly geared up for those with less medical needs i.e. tube fed is something Ludlow Road have all the time - they have trained nursing staff on site to assist with this which Providence Road don't have	Agree	I agree they need to use the extension Providence Road unit was added 3 years ago!! And has been left unused... this is ridiculous as it could help more families who need overnight respite to help alleviate some of the stress and stop families going 'into crisis'. The rooms are set up ready for use just gathering dust!	Agree	If like Providence Road they have unused beds then yes a review is required. However, this should not be detrimental to the families who already use the facility.	With our family it works very well. Other families seem to say the same, however the proposals have put a lot of stress on the families at Ludlow Road and Osborne Court. With the uncertainty of their provision, it takes us back 4 years ago when Providence Road was developed - and what for?? It's lain empty since it was built! Shocking, not to mention 'Little Oaks'	Special needs group were 'evicted' and had to find a new place to hold a very valuable service to children and families with disabilities. As a parent of a child with disabilities, please don't make our lives any harder of stressful than they already are!
Parent/carer	Agree	I agree with the review taking place as long as it is with improvements in mind rather than simply to lower costs. Any cost-cutting will be default decrease the	Disagree	Any cessation of overnight provision, particularly in the well-populated area of Kidderminster that requires it, is unacceptable. There already is not enough provision. Rather the existing provision should be	Agree	As above, any improvements are warmly accepted as necessary	Agree	I agree, conditional that review means that existing provision is improved and/or increased. There already is not enough.	For our daughter, Osborne Court is great. The facilities are superb and the only thing I would say to improve is to increase the number of staff as they cannot always use the	As Osborne Court has sometimes been fully booked when we require it (usually at weekends especially Saturday night) it is clear that any lessening of overnight provision in the county as a while,

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		quality/amount of provision		enhanced.					hydrotherapy pool (existing facilities) if not enough staff at the time to attend and oversee the guests using the facility.	would be unacceptable for any of the families with members using these facilities. Thank you.
Parent/ carer	Agree	We understand every child has an individual need. However, carers that have no other family support ie grandparents, aunts, uncles, should be given the option to use the overnight facility	Disagree	We understand, costs and cutting needs to be met, however a main point to consider is if the overnight moves north of the county and the carer has no transport/doesn't drive, Bromsgrove facility is out of reach	Disagree	If this means losing the Kidderminster facility, I disagree. It would be better to have 2 small facilities than lose 1 altogether.	Agree	Periodic reviews are a good thing to make sure it meets peoples needs	We are unsure, but would hope so. We are willing to enter into discussions to establish this.	We currently have a respite entitlement that is invaluable to us and our son. We could benefit from additional respite from time to time that may be chargeable when a carer needs a full complete break including overnight stay so they can re-charge their life to be ready for their next challenges of care
Parent/ carer	Agree	I think all families needs should be reviewed and what is best for the child taken into consideration not just for the convenience of where to build bedrooms	Disagree	Ludlow Road is a convenient and much used overnight provision. We were looking at our son going there for overnight stay. Bromsgrove and Redditch are too far for him to travel after a long day at school as he gets very agitated in taxi if waiting	Neither agree nor disagree		Neither agree nor disagree		Not at the moment, no. We need somewhere not too far away from Wyre Forest school that has or can cater for a specialist (safespace eg) bed. Our son has quite complex needs and would get very grabby and agitated if he had to travel far.	
Parent/ carer	Agree	I am very reliant on the respite that my son receives at Moule Close as it is very valuable to me and my son	Disagree	This will have a major impact on the respite my son and others have at Moule Close and other respite units. There needs to be more respite units across the county rather than less	Neither agree nor disagree		Neither agree nor disagree		At this time this will have a major impact on the children's respite as there are not enough beds/rooms at this time before the changes have been made. It is very valuable for me to have the respite as this is my only option for my son to go overnight for	

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									a break.	
Parent/carer	Agree	Happy if the review brings a positive outcome for everyone	Disagree	Very concerned if there will be less beds at a provision	Disagree	Don't feel that increasing just to a few beds will be enough to supply everyone with the same service	Agree	The alternative bungalow could probably be used for regular respite	No, I can't see this if Ludlow Road is to close	Surely parents will be offered less respite hours
Child/young person	Agree		Neither agree nor disagree		Agree		Neither agree nor disagree		Yes	
Parent/carer	Agree		Disagree		Agree		Agree			
Parent/carer	Agree		Disagree	Closing down Ludlow Road would take away services for other service users at other venues	Neither agree nor disagree	Does that mean more staff?	Neither agree nor disagree	Do not know enough to comment	At present but I doubt it if other people used the services	
Parent/carer	Disagree	The overnight break system works for many vulnerable families, why put this at risk	Disagree	Ludlow Road is specialised in physical disabilities, and the children's needs would not be met elsewhere, adding stress with the travel	Disagree	Too far for "local offering"	Disagree		The proposal would not meet the needs of the Ludlow Road families	
Child/young person	Agree	There is nowhere near enough overnight/short stay provisions	Neither agree nor disagree		Neither agree nor disagree		Agree		NO!!!!	

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Parent/carer	Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree			We currently have 2 young people who we care for and who attend the Wyre Forest school. Although we do not access overnight accommodation, as a carer of children with challenging needs and abilities we totally support the provisions detailed in this questionnaire. The nature of our work means we can at anytime be asked to care for children with a variety of special needs, therefore it is vital that the resources are available, local to the child's foster placement. These provisions when needed can have a huge impact when considering the placements we consider, and the positive effect they have. Caron Wait, Foster Parent. NB any loss in respite provision would effect many struggling parent/carers
Parent/carer	Agree	I feel my son's needs are met at Moule Close, the staff are fantastic and all of them go above and beyond to ensure he is happy and safe	Disagree	Families who use Ludlow Road and their children rely on that help and need that consistently for the child and the family needing the help and support. To close this down would leave extremely vulnerable families without the help they need the most!!	Disagree	Disrupting and causing undue stress to vulnerable children/their families when at Ludlow Road they are familiar and feel safe there would be extremely cruel to the child/families in need	Neither agree nor disagree	Ensure all of the current families who access Osborne Court aren't affected as this is a service these families desperately need in order to support their child/young person due to their disability.	I feel myself as a parent of a child with a disability Moule Close always meet his needs. He feels safe and happy when at Moule Close and as a mum to feel happy and safe with your child being looked after by someone else and knowing he gets the support he needs is so	I feel lots of families need help/support when caring for a disabled child/person. Therefore to close Ludlow Road would leave lots of families without the help/support they need and put undue stress on other short break provisions which when then affects the families who currently use that

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									reassuring.	provision
Parent/carer	Agree	Personally I think all care/rest care provisions should have regular reviews to make sure needs of staff and children are being met and also reviews of families to make sure if of any changes the appropriate needs are still being met.	Neither agree nor disagree	I don't feel I can comment as I don't use or know enough about this unit.	Agree	Extra capacity is always needed wherever the area.	Agree		Obviously all parents would like more restcare and as my son's older, this would be very appreciated especially as I've been diagnosed with an illness.	
Parent/carer	Agree	Whilst I do not yet access the short breaks facility I will need to in the near future	Disagree	Why on earth are the number of beds being reduced when provision in our area is so poor! I live in the Wyre Forest area, NOT Bromsgrove or Malvern.	Disagree	Too far for me to travel!	Disagree	Too far for me to travel!	If Ludlow Road is closed, the stress on Wyre Forest families will be huge. The people who make these decisions have NO IDEA of the effect this will have on families. Travel time will be increased. 2nd the amount of time offered to our children will be reduced. The support offered to families like mine is minimal and as yet I have managed to not use an overnight service but in the future I will need to - BUT NOT IF MY CHILD WILL BE IN BROMSGROVE OR MALVERN. I am	

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									disgusted that Ludlow Road may close!	
Parent/carer	Agree	I wish to find out how to get my child in. It is much needed help for parents/carers/children	Disagree	An utter disgrace. These units are needed.	Agree	Yes	Agree			
Parent/carer	Agree		Disagree	We are out of county but on the border of Worcestershire and Shropshire. Having access to such a facility on a site the children are familiar with is invaluable. Our child would have to travel a long distance or go without such opportunities if she ever needed overnight care.	Agree	Flexible would be great for those families who only need/require access every so often or for children who would benefit from short breaks to adjust to staying away.	Agree		With so few beds and options available the needs of many are not met. Many parents do not even know how to access the short breaks units as we do not for our daughter.	
Parent/carer	Agree	Yes its very important that children are safe, needs are addressed appropriately and that they are engaged in a range of activities whilst giving the families suitable breaks	Disagree	Continuity is important for both children and families. Cost saving by making cuts effecting the most vulnerable, could end up costing in other services, when families find it harder to cope	Agree		Neither agree nor disagree		Unsure	

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Parent/carer	Disagree	This option is a smoke screen. Needs are being met. If funding is withdrawn this will reduce services and needs will not be met. Funding should be granted to keep all units open and beds for respite available. Consideration should be considered for families to source funding via personal payment plan.	Disagree	The need to reduce the number of beds to four is damaging the quantity and quality of availability which will fail to meet the needs of families needing respite. As ofsted registration should focus on meeting clients needs in insuring provision. closure of any unit or reduction in beds will fail to ensure the continued excellent service disabled families currently. It is a human right where supporting disabled children and families should be the priority not the amount of funding costs.	Neither agree nor disagree	If this is in reference to a closure of another unit, this is not helpful to families using Ludlow road.	Disagree	This proposal is being used effectively. No changes are required.	I feel that the solution is to grant the funding for Ludlow Road, as families feel any changes to current provision will lead to diminished services, leaving vulnerable people and their families at reduced risk of stress, upset and diminished quality of life. This essential respite is working outstandingly in its service for families who give full time care the resulting success of all the placements prove how essential it is that this service continues to be available in the very long term.	It is clear that funding is the reason for the proposals and failure to address a proposal to continue this should have been in the proposals and options put forward for consideration. Failure to procure funding will fail many children and their families. to imply in proposal one that this consultation is needs led/met is deceptive and misleading. Families are happy with the current service. Ofsted guidelines cannot disrupt, put pressure on services with reducing them. I would hope ofsted would work in a client person centered way and ensure measure to allow all funding to be delivered through every means testing direction including personal payment plans sourcing where families can contribute to source the continued bed availability.

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Parent/carer	Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree		Neither agree nor disagree	<p>Why has everything got to change unless it's all about money? Why should it not be about the care our children get and not about the cost?? Osborne Court do a fantastic job, where I know my son is safe happy and his medical needs are taken care of. Why does it come down to the cost and not the best interest of the child. My child is in a medical unit for medical needs and we are made aware there are no other units for this. I as a parent think the times and how this has been dealt with is totally wrong. The very little time we have been given to address all of this issues, we should have been told way before and given more time about everything that is happening</p>	Neither agree nor disagree	

What is your interest in overnight unit based short breaks? Please let us know whether you are a:-	Please state whether you agree/disagree /neither agree nor disagree with Proposal 1 (review needs of all families currently accessing overnight unit-based provision)	Please comment on Proposal 1 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with the Proposal 2 (cease the delivery of overnight provision at Ludlow Road, Kidderminster)	Please comment on Proposal 2 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with the Proposal 3 (increase the capacity at Providence Road, Bromsgrove)	Please comment on Proposal 3 in the box below;	Please state whether you agree/disagree/neither agree nor disagree with Proposal 4 (review the use of Osborne Court, Malvern)	Please comment on Proposal 4 in the box below;	Considering all four proposals as a whole, do you feel that the overnight short break needs of you and your family or the families you work with can be met?	Please include any additional comments you have here:
Parent/carer	Agree	Although I have ticked agree, I do feel that I have a regular review on my daughter's needs and I do feel about to contact by social worker to discuss any change in needs at any time. I do however appreciate this may not be the same for everyone.	Neither agree nor disagree	I do not access the service in Kidderminster and I do not know the impact it may have on families accessing the service however if alternative can be found that meets the families needs that is more realistic financially then potentially this should be considered. However for a lot of the children accessing this service change is extremely difficult to handle and may cause more problems. Have the additional transport costs been considered as families will have further to go in emergencies. Has it been considered that the outlay of Ofsted cost now whilst service is not in crisis would be proactive in terms of ensuring the service is available for the ever increasing demand.	Agree	As long as doesn't affect the service for those already accessing it and staffing levels will increase accordingly	Agree	As previously said as long as this doesn't have a negative impact on those children already accessing the service and that staffing levels are increased accordingly	I do (as my daughter goes to Osborne Court) feel that our needs can be met as long as with an increase in children there is an increase in staffing numbers and still the ability to ensure that the group of children attending at any one time are able to build friendships and have similar levels of disability.	The respite service provided by Osborne Court has been invaluable - it has given my daughter the opportunity to have sleepovers and make friends in a safe environment when her behaviour has been challenging with her need for night monitoring. It has enabled me to get the rest I have needed, knowing she is safe, to recharge. Although this review is about ensuring that the overnight provision is still available to families who need it I hope increasing numbers of children will come with increased numbers of staff and that they will still be promoted to families as an option in the future as an equal to other available, maybe less costly, options.