

Activity and Impact Measures – Draft long list

Context

This is a long list based on (1) existing measures in place and (2) other potential measures which are not currently available but it should be possible to collect and that cover important aspects of performance. Measures are only included where

- The ADM organisation can directly control performance (generally activity or quality measures) or the activity of the organisation contributes significantly to an area being measured (generally impact measures).
- Data is available in a timely way.

Some of these measures are potentially headline indicators to be incorporated in a formal agreement and possibly subject to formal targets. Others are lower level measures that may need to be reported as part of a wider dataset to enable the Council and the ADM organisation to arrive at a joint understanding of performance as a whole and how the overall social care system is working. There will also be additional measures, for example, those capturing the workload of the service and outcomes of particular activities such as assessments, s47 enquiries.

Measures are grouped by the high level outcomes of the Children and Young People's plan, and within this by related work areas. They have been marked in terms of:

- Whether they are collected already
- Whether they are potentially suitable for a target, whether or not part of the contractual agreement
- Whether an agreed Direction of Travel (DoT) may be appropriate.

Ultimate Outcome	Are Safe From Harm
Objectives	<ul style="list-style-type: none"> – Help children live in safe and supportive families and communities (homes and places) – Promote safe, healthy and positive relationships

Activity and quality measures				Impact measures			
Measure	Existing	Target	DoT	Measure	Existing	Target	DoT
% of all referrals with a decision within 24 hours	Y	Y	n/a	Percentage of referrals to Family Front Door where case previously referred to social care in preceding 12 months	Y	?	?
Total number of single assessments overdue and outstanding	Y	Y	n/a	Number/Percentage of repeat assessments at Family Front Door within 12 months (with/without locality team involvement)	Y	?	?
Number of assessments overdue and outstanding – Family Front Door	Y	Y	n/a				

Activity and quality measures				Impact measures			
% of social work assessments allocated at the Family Front Door for more than 5 days with no visit	Y	Y	n/a				
% Open S47 enquiries without a visit within 72 hours	Y	Y	n/a				
% Social work assessments completed within 45 days (all)	Y	Y	n/a				
% social work assessments completed within 45 days – Family Front Door	Y	Y	n/a				
% social work assessments completed within 45 days – Locality Teams	Y	Y	n/a				
% FFD social work assessments resulting in no further action for Children's social care	Y	?	?				
% of Strategy Discussions where police involved - all	Y	Y	n/a	[Number]/Rate of children and young people subject to a child protection plan per 10,000 population	Y	?	?
% of Strategy Discussions where health involved - all	Y	Y	n/a	Number of children subject to a Child Protection Plan for more than two years	Y	?	?
% of Strategy Discussions for school age children where schools involved - all	Y	Y	n/a	% of children starting a Child Protection Plan who were previously subject to a CP Plan within 2 years	Y	?	?
% of Strategy Discussions where police involved – Family Front Door	Y	Y	n/a				
% of Strategy Discussions where health involved – Family Front Door	Y	Y	n/a				
% of Strategy Discussions for school age children where schools involved – Family Front Door	Y	Y	n/a				
% of Strategy Discussions resulting in a s47 enquiry	Y	?	?				
% s47 enquiries resulting in an Initial Child Protection Conference	Y	?	?				
% Initial Child Protection Conferences held within 15 days	Y	Y	n/a				
% Initial Child Protection Conferences resulting in a Child Protection plan	Y	?	?				
% Review Child Protection Conferences held in timescale	Y	Y	n/a				
Number of Child Protection Conferences overdue at month end	Y	Y	n/a				
% of children aged 12+ who attended their Child Protection conference	Y	?	?				
% of children aged 12+ who participated in their Child Protection conference	Y	?	?				

Activity and quality measures				Impact measures			
% of children subject to a child protection plan who received a statutory visit within 10 working days	Variant	Y	n/a				
% care proceedings completed within 26 weeks	Y	Y	n/a	Number/Rate of looked after children per 10,000 population	Y	N	?
% of applications for care order where the Local Authority got what it applied for	Y	?	?	% of looked after children on a s20 order	Y	?	?
% of Looked After Children who have had a statutory visit within the last 6 weeks	Variant	Y	n/a	Number of children starting to be looked after within 12 months of ceasing to be looked after previously	Y	?	?
% of Looked After Children with an up to date care plan	Y	Y	n/a	% Looked After Children with 3 or more placements in the last 12 months	Y	Y	n/a
Number of Looked After Children – no plan – plan not started	Y	Y	n/a	% Children looked after for 2.5+ yrs who have been in the same placement for 2+ years or placed for adoption	Y	?	?
% of Looked After Children starts with a care plan in place by 28 th day	Y	Y	n/a	% of looked after children that are in permanent homes [REQUIRES DEFINITION]	N	?	?
% of Looked After Children whose review is held in timescale	Y	Y	n/a	Number of Looked After Children placed more than 20 miles from home, outside the County	Y	?	?
Number of Looked After Children reviews that are overdue at month end	Y	Y	n/a	Number of Looked after Children who do not have the same placement as all their siblings who are Looked After [Requires further definition]	N	?	?
% of looked after children aged 4+ who attended their review	Y	?	?				
% of looked after children aged 4+ who participated in their review	Y	?	?				
% of reviews for looked after children held in the placement [REQUIRES DEFINITION]	N						
% of children subject to a child in need plan that have had a visit within timescale	Y	Y	n/a	Number/Rate of children and young people subject to a Child in Need plan per 10,000 population	Y	?	?
Number of Children in Need – No Plan – Plan not started	Y	Y	n/a				
% of case file audits completed in period that were rated as "Requires Improvement or Better"	Y	Y	n/a				
Number of case audits completed [potentially broken down by service area]	Y	Y	n/a				
% Welfare Return Interviews completed - all	Y	Y	n/a	Number of children open to social care who are experiencing sexual abuse	Y	N	?
% Welfare Return Interviews completed – Worcestershire looked after children	Y	Y	n/a	Number of children open to social care who are vulnerable to sexual abuse	Y	N	?
% Welfare Return Interviews completed in 72 hours - all	Y	Y	n/a	Number of children open to social care who are no longer experiencing/vulnerable to sexual abuse	Y	?	?

Activity and quality measures				Impact measures			
% Welfare Return Interviews completed in 72 hours – Worcestershire looked after children	Y	Y	n/a	Number of children going missing	Y	N	?
				Number of children going missing – Worcestershire looked after children	Y	?	?
Number of children without an allocated worker – Looked after/Child Protection/Children in Need	Y	Y	n/a				
Number of children without an allocated worker– s17/s47	Y	Y	n/a				
Family Front Door - number of social workers with more than 20 cases at month end	Y	Y	n/a				
Locality Teams – number of social workers with more than 16 cases at month end	Y	Y	n/a				
% of all established social worker posts filled by agency/interim staff	Y	Y	n/a				
Frontline SW Teams and Care Leaver Teams - % staff turnover (rolling 12 months)	Y	Y	n/a				
Frontline Safeguarding Teams - % receiving monthly supervision	Y	Y	n/a				
Number of complaints received - all	Y	N	N				
Number of compliments received - all	Y	N	Y				
% of Stage 1 complaints resolved within 20 working days	Y	Y	n/a				
% of complaints completed where learning has been identified and disseminated across the service	Y	Y	n/a				

Ultimate Outcome	Reach their full potential
Objectives	<ul style="list-style-type: none"> – Support children to have the best start in life and be ready for learning – Prepare young people for adult life – Improve outcomes for vulnerable children and young people

Activity and quality measures				Impact measures			
Measure	Existing	Target	DoT	Measure	Existing	Target	DoT
% Looked after Children with an up to date Personal Education Plan	Y	Y	n/a	% Looked after Children achieving KS2 expected level RWM (looked after for 12 mths+)	Y	Y	n/a
% Looked after Children aged 16+ with an up to date pathway plan	Y	Y	n/a	% Looked after Children achieving C or higher (or equivalent) in English and Maths (looked after for 12 mths+)	Y	Y	n/a
<i>Timeliness of Education and Health Care Plans for children known to social care [REQUIRES DEFINITION]</i>	N	Y	n/a	<i>Educational attainment of children subject to a Child Protection Plan or Child in Need plan for 12 months+ [REQUIRES DEFINITION]</i>	N	?	?
				Number of Looked After Children aged 16+ that are not in Employment/Education/Training (WCC responsibility)	Y	Y	n/a
				<i>Number of children open to social care who are missing education [REQUIRES DEFINITION]</i>	N	?	?
				Number of children adopted YTD	Y	?	?
				Average days between Care Start and placed with adopters for adopted children (quarterly – rolling 3 yr ave)	Y	Y	n/a
% Care Leavers in touch (17-21)	Y	Y	n/a	Number of care leavers open for services – all ages	Y	N	N
% Care Leavers open to services with an up to date pathway plan	Y	Y	n/a	% Care Leavers living in suitable accommodation (19-21)	Y	Y	n/a
% Care Leavers with an up-to-date visit	Y	Y	n/a	% Care Leavers who are in Employment, Education and Training (19-21)	Y	Y	n/a
<i>Number of individuals stepped down from Social Care to Targeted Family Support (level3) [Further work required]</i>	N	?	?	Number of individuals subject to a Family Front Door assessment that have had a TFS worker in the last 6 months	Y	?	?
<i>Number of individuals stepped down from Social Care to Early Help (level2) [Further work required]</i>	N	?	?	<i>% new Targeted Family Support starters who had previously received a TFS service within XX months</i>	N	?	?
Number stepped up to Children's Social Care from Targeted Family Support/Early Help	Y	?	?	<i>% NEET or at risk of NEET at start of intervention who are NEET at end of intervention [further work required]</i>	N	?	?
Number of Early Help assessments open for more than 9 days without an allocated worker [definition to be confirmed]	?	Y	n/a	<i>Educational attainment of children subject to a Targeted Family Support intervention for 6 months+ [REQUIRES DEFINITION]</i>	N	?	?
Number of Early Help assessments not completed in 20 days [definition to be confirmed]	?	Y	n/a	<i>% children with improved school attendance at end of intervention [REQUIRES FURTHER WORK]</i>	N	?	?

Activity and quality measures				Impact measures			
Number of Early Help plans open for more than 5 days [definition to be confirmed]	?	Y	n/a	% with increased Parental Skills rating at end of Parenting intervention <i>[Requires further work]</i>	N	?	?
<i>Number of children open to Targeted Family Support for more than XXX months [further work required]</i>	N	?	?				
Permanency Teams – number of social workers with more than 16 cases at month end	Y	Y	n/a				
Children with Disability Teams – number of social workers with more than 16 cases at month end (short term breaks excluded)	Y	Y	n/a				
Care Leaver Teams – number of Personal Advisors with more than 22 cases at month end	Y	Y	n/a				
<i>Targeted Family Support – number of workers with more than XX cases at month end [requires definition]</i>	N	Y	n/a				

Ultimate Outcome	Make a positive contribution in their communities
Objectives	<ul style="list-style-type: none"> – Increase young people's voice in community life, participation and engagement in developing services

Activity and quality measures				Impact measures			
Measure	Existing	Target	DoT	Measure	Existing	Target	DoT
<i>Number of children and young people who have completed a Viewpoint Questionnaire or MOMO</i>	N	Y	n/a	Collated evidence of how services/policy development have been directly influenced by the involvement of children and young people	n/a	n/a	n/a
<i>Number of children and young people involved in policy development [REQUIRES DEFINITION]</i>	N				n/a	n/a	n/a
Number of complaints received – from children and young people	Y	N	?	Collated evidence of how practice / services/policies have changed as a result of feedback from children and young people	n/a	n/a	n/a
Number of compliments received – from children and young people	Y	?	?		n/a	n/a	n/a

Ultimate Outcome	Live healthy, happy and fun-filled lives
Objectives	<ul style="list-style-type: none"> – Improve social, emotional, mental health and well-being outcomes – Support young people, parents and carers to overcome the barriers to sustained employment

Activity and quality measures				Impact measures			
Measure	Existing	Target	DoT	Measure	Existing	Target	DoT
% of Looked after Children with an up-to-date Health Assessment [Split age under and over 5 as required]	Y	Y	n/a	% of Looked after Children who had a dental check in the past year	Y	Y	n/a
				% of Looked after Children with up-to-date immunisations at year end	Y	Y	n/a
% of Looked after Children with a Strengths and Difficulties Questionnaire completed in the year	Y	Y	n/a	Emotional and Behavioural Wellbeing of Looked after Children - Mean value child level SDQ score	Y	?	?
				<i>Emotional and Behavioural Wellbeing of Looked after Children – progress measure based on SDQ scores [requires definition]</i>	N		
Number of Troubled Families worked with	Y	Y	n/a	Number of successful Troubled Families sustained employment claims	Y	?	?