High Level Governance Model for Children’s Social Care Service Improvement Plan

1 - Support and develop our workforce
   Ensure we have the right capacity and capability within our workforce

2 - Improve our practice
   Ensure we have up-to-date policies, procedures and tools for social workers to achieve high quality practice.

3 - Commitment to continuous improvement
   We will strive for continuous improvement by developing our Quality Assurance function and performance management information. This will provide support and challenge us about the quality of our services.

4 - Listen to the voice of the child
   Gather regular feedback from our service users and listen to the children we work with to improve our services.

5 - Make the right decisions at the right time
   Work with partners to improve outcomes for children by sharing information and identifying needs as early as possible to ensure the right support is provided at the right time.

6 - Deliver good outcomes for children
   Support our children and young people in care to achieve their full potential in education and support them in their transition to adulthood and independence.

7 - Focus on permanency for our children
   We are committed to achieving permanency for our children in care, and will ensure those subject to legal proceedings are conducted in a quality and timely manner.

8 - Provide earlier access to support for children and families
   Work closely with our partners in universal services and those delivering targeted early help to provide access to coordinated support for children and families before their needs escalate.

Key:
- Policy Approval
- Policy Development and Challenge
- Policy Development, Challenge and Scrutiny